

AERIES STUDENT/PARENT PORTAL

Welcome to the 2020-2021 school year! The Aeries Student/Parent Portal is taking the place of Home Access Center as your resource center for student information.

Parents/Guardians will receive an email communication with account credentials. If you do not receive the email by 8/21/2020, please email ParentTechHelp@kellerisd.net.

Student accounts will be made available during the week of August 24, 2020.

[Click here to visit the Aeries Student/Parent Portal!](#)

The Aeries Student/Parent portal is an online portal that allows parents, guardians and students to log in and view student information, including but not limited to, contacts, attendance, class schedules and grades.

The Aeries Student/Parent Portal is provided for the express use of the parents of Keller Independent School District students to assist in the communication of important educational information. The goal is to assist you in effectively communicating with teachers, staff, and administration about your student.

If you have questions about any of the data that you view, please contact your child's campus.

Class schedules will be made available during the afternoon of August 25th.

- **How to Access Your Account for the First Time**
- **How to Reset Your Password**
- **How to Switch Between Different Students on Your Account**
- **Frequently Asking Questions (Coming Soon!)**

How to Access Your Account for the First Time

Log into the Parent Portal using the URL (<https://kellerisd.aeries.net/student>), Username and Password information provided in your new account email from KellerISD@aeries.net. *If you have not received an email by 8/21/2020, please reach out your child's campus.*

- A. Once you click on the URL, enter the Username in the "Email" box on the login page and click the "Next" button.
- B. Enter the Password in the "Password" box and click the "Sign In" button. Please note that upon initially signing in, you will be require to change your password. Also, if either the username or password is incorrect, you will see this message: "The Username and Password entered are incorrect", and will be directed back to the page to verify and possibly correct your username first.

Aeries Parent Portal - New Parent/Guardian Account Created Inbox x

KellerISD@aeries.net
to me ▾

Dear John Doe:

Welcome to the 2020-21 school year! This email is to inform you that an Aeries Parent Portal account has been created using this email address. Please see below for information on how to access your account and how to complete the form. At a later date in August, please be on the lookout for information about the new Parent Portal.

This account will allow you to view student information. Once you have logged in, you will be able to switch to your other student accounts. Please use the username and password to log in. When logging in, initially, you will be prompted to change your password.

URL: <https://kellerisd.aeries.net/student>

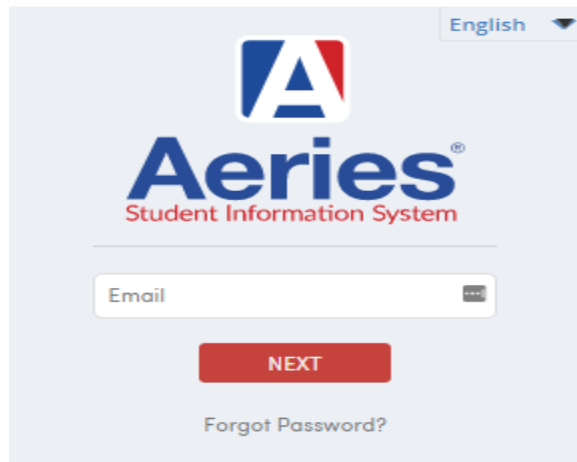
Username: [REDACTED]

Password: [REDACTED]

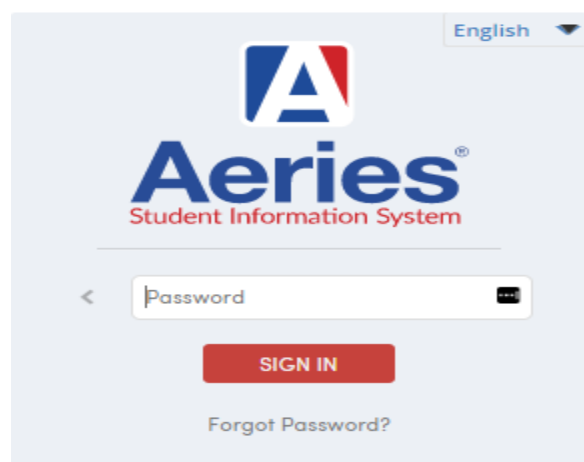
Once you are logged in to your Aeries Parent Portal account, please follow instructions via the following link to access the Instructional Choice Selection Form.

[Instructions on accessing the Instructional Choice Selection Form](#)

For assistance, please contact your child's campus. Contact information may be found on our district's website. [School Contacts](#)



The screenshot shows the Aeries Student Information System login page. At the top right, there is a language dropdown menu set to 'English'. The Aeries logo is prominently displayed in the center. Below the logo is a horizontal line. Underneath the line is a text input field labeled 'Email' with a small eye icon on the right. Below the input field is a red button with the text 'NEXT'. At the bottom of the page, there is a link that says 'Forgot Password?'.



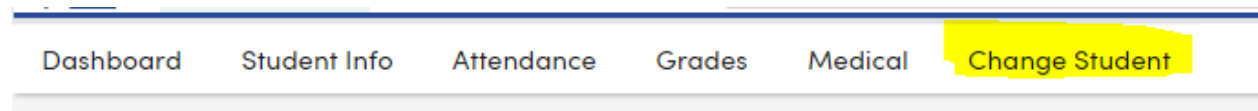
The screenshot shows the Aeries Student Information System login page. At the top right, there is a language dropdown menu set to 'English'. The Aeries logo is prominently displayed in the center. Below the logo is a horizontal line. Underneath the line is a text input field labeled 'Password' with a small eye icon on the right. Below the input field is a red button with the text 'SIGN IN'. At the bottom of the page, there is a link that says 'Forgot Password?'.

How to Switch between Different Students

Please note that your children were added to your account automatically.

Once logged into your account, you will see a “Change Student” option on the menu bar. Place your mouse cursor over that option (or click on it if using a mobile device), and any students associated with your account will appear in the list.

Although you will see an option to add a student to your account, that option will not be used, as Verification or VPC codes will not be provided at this time. If you do not see one of your children on your account, please contact your or your child’s campus or email ParentTechHelp@kellerisd.net.



How to Reset Your Password

Step 1: Go to the Aeries Parent Portal login page and click the “Forgot Password?” link.

<https://kellerisd.aeries.net/student>

Step 2: Enter your email address and click the “Next” button. If an account does not exist with the email address entered, the following message will appear. “The email address could not be matched to an account.” Please double-check the email address that you’ve entered and make corrections. If you continue to get the message, please contact your child’s campus or email

ParentTechHelp@kellerisd.net

to verify the email address that is on file.

Aeries
Student Information System

Return to Login Page

Step 1 Send Email Verification

Please enter your email address into the field below:

Email Address:

* A verification email will be sent to your email address from: KellerISD@Aeries.net

Before continuing, please add this email address to your contacts or safe senders list, to ensure you receive this email.

Next

Step 3: Check your email box for a message from KellerISD@Aeries.net with Subject: “Aeries – Reset Account Password”. Click the “Click Here” link, which will prefill your email address and email code as shown in the next step.

Aeries - Reset Account Password Inbox X

KellerISD@aeries.net

to me ▾

You have indicated that you have lost the password for your Aeries account. Please click the following link to go to a web page that will allow you to set a new password for your account.

[Click Here](#)

If the link above is not working, copy and paste the following URL into your web browser:

<https://kellerisd.aeries.net/student/LostPassword.aspx?command=Reset>

The page will then ask you for the following information:

- Email Address: [REDACTED]
- Email Code: U23ED82RH8US86837UU88

Step 4: Click the “Next” button. Note: If the information did not prefill, please enter your email address and email code as shown in the email message.

Return to Login Page

Step 2 **Email Verification**

✔ A verification email has been sent to your email address from: KellerISD@Aeries.net

Click the [Click Here](#) link provided in the email or copy and paste the Email Code into the field below

Email Address:

Email Code:

[Next](#)

Step 5: Enter your new password once in the “New Password” field and again in the “ReType New Password” field. Your password must be a minimum of 8 characters and must be different from your old password.

Aeries
Student Information System

Return to Login Page

Final Step **Set New Password**

✔ Thank you for confirming your email address. You may now enter a new password for your account.

New Password:

ReType New Password:

[Next](#)

Step 6: If successful, you will see the following message. Click on the “Return to Login Page” link to login with your new password.

Return to Login Page

Complete

✔ Your password has been adjusted. You may now login to Aeries.

[Return to Login Page](#)

For questions about your student’s data, please contact your student’s campus.

