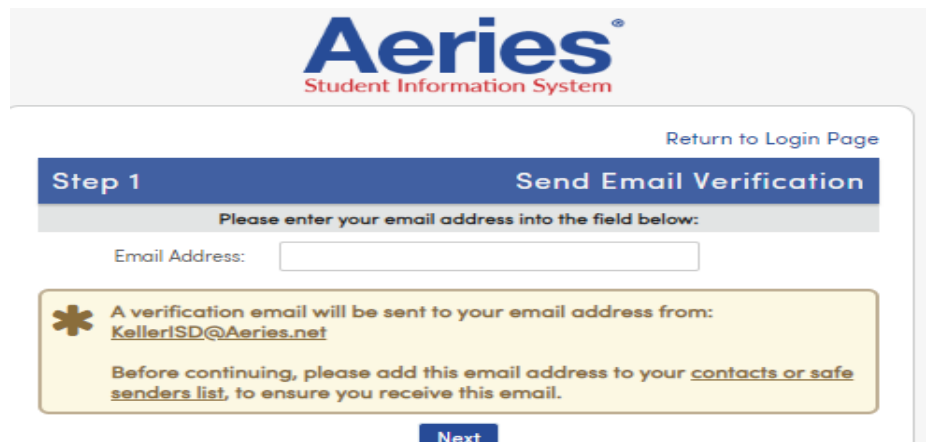


## How to Reset Your Password

**Step 1:** Go to the Aeries Parent Portal login page and click the “Forgot Password?” link.

<https://kellerisd.aeries.net/student>

**Step 2:** Enter your email address and click the “Next” button. If an account does not exist with the email address entered, the following message will appear. “The email address could not be matched to an account.” Please double-check the email address that you’ve entered and make corrections. If you continue to get the message, please contact your child’s campus.



**Step 3:** Check your email box (Spam, Junk, All Mail folders) for a message from [KellerISD@Aeries.net](mailto:KellerISD@Aeries.net) with Subject: “Aeries – Reset Account Password”. Click the “Click Here” link, which will prefill your email address and email code as shown in the next step.

Aeries - Reset Account Password Inbox x

KellerISD@aeries.net  
to me ▾

You have indicated that you have lost the password for your Aeries account. Please click the following link to go to a web page that will allow you to set a new password for your account.

[Click Here](#)

If the link above is not working, copy and paste the following URL into your web browser:

<https://kellerisd.aeries.net/student/LostPassword.aspx?command=Reset>

The page will then ask you for the following information:

- Email Address: [REDACTED]
- Email Code: U23ED82RH9US6637UU89

**Step 4:** Click the “Next” button. Note: If the information did not prefill, please enter your email address and email code as shown in the email message.

Return to Login Page

**Step 2** **Email Verification**

✔ A verification email has been sent to your email address from: [KellerISD@Aeries.net](mailto:KellerISD@Aeries.net)

Click the [Click Here](#) link provided in the email or copy and paste the Email Code into the field below

Email Address:

Email Code:

**Next**

**Step 5:** Enter your new password once in the “New Password” field and again in the “ReType New Password” field. Your password must be a minimum of 8 characters and must be different from your old password.

**Aeries**  
Student Information System

Return to Login Page

**Final Step** **Set New Password**

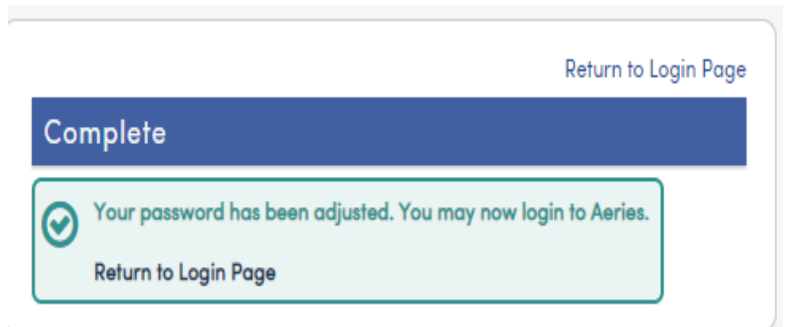
✔ Thank you for confirming your email address. You may now enter a new password for your account.

New Password:

ReType New Password:

**Next**

**Step 6:** If successful, you will see the following message. Click on the “Return to Login Page” link to login with your new password.



**For questions about your student’s data, please contact your student’s campus.**