

KELLER ISD

Intentionally Exceptional!

ONLINE PAYMENT SITE INSTRUCTIONS

Contents

[Logging In.....2](#)

[Purchasing Items.....3](#)

[FAQ.....8](#)

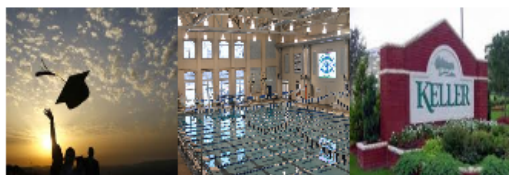
[Contact Information.....9](#)

Logging In

<https://intouch.kellerisd.net>

Keller Independent School District

Intentionally Exceptional



CURRENT KELLER ISD PARENTS AND STUDENTS:

DO NOT create a new account.

USER NAME = Student's 6-Digit ID Number

PASSWORD = Student's Last Name (This is case sensitive.)

FORMER STUDENTS, NATATORIUM, AND GUEST CUSTOMERS:

DO NOT login using a student's ID number.

Former Students, Natatorium, and Guest Customers: [CLICK HERE](#) to create a new account OR login below using the user name and password you previously created.

*Please enter the name of the credit card holder when creating a new user account.

****If you are a current Keller ISD parent/student AND a Natatorium customer, please DO NOT login using a student ID number to sign up for Natatorium classes.**

User Name

Password

Sign in

Accepted Card Types:



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Current Parents/Students User Name

This is your student's Keller ISD 6-digit student ID number (e.g. 999999).

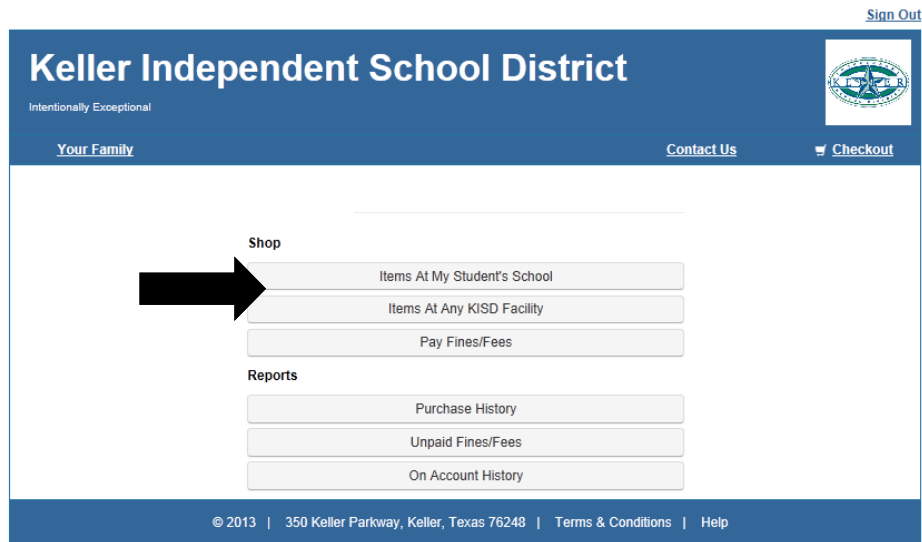
Current Parents/Students Password

This is your student's last name (e.g. Smith).

- You must use the same last name used to enroll your student in school.

Purchasing Items

Under the heading 'Shop', click on 'Items At My Student's School' if you only want to purchase items available through your student's school, or click on 'Items At Any KISD Facility' if you want to purchase items available through any school or KISD facility other than your student's school.



***Please note: Former students will click on 'Items At Any KISD Facility' and transcripts are available to purchase through the District Office site. Natatorium customers will click on 'Items At Any KISD Facility' and class registrations are available through the Natatorium site.

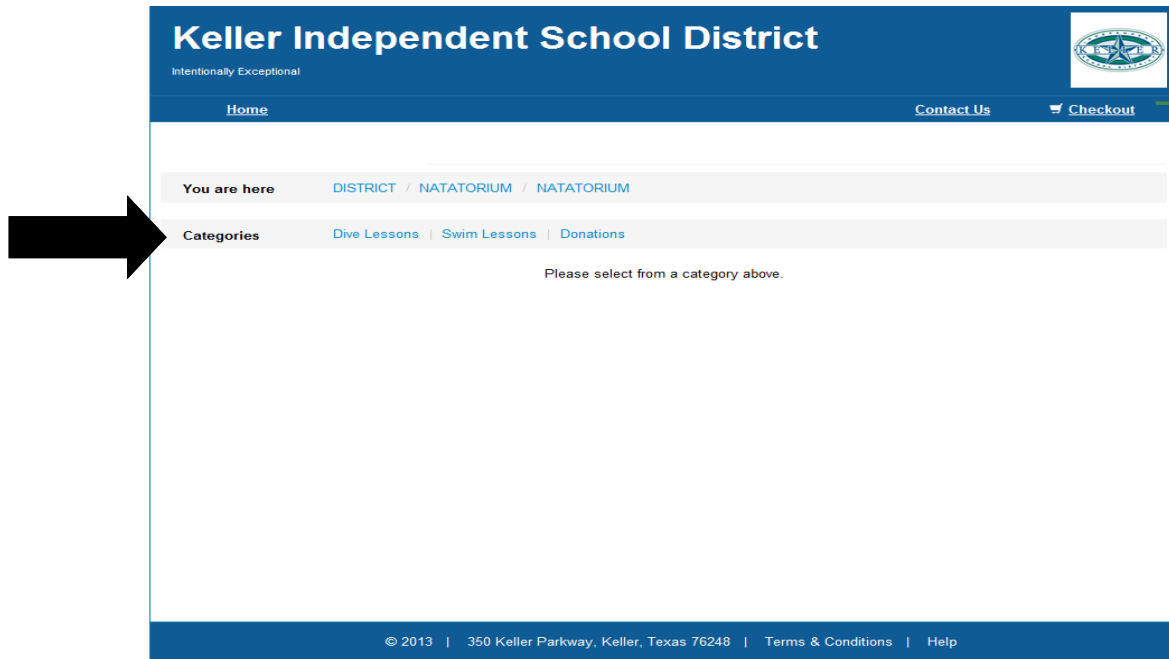
If you select 'Items at My Student's School', next you will select from 'Categories'. [\(Skip to instructions on page 6 to proceed.\)](#) If you select 'Items At Any KISD Facility', under the heading 'School Type', select the site you want to make a purchase from.

The screenshot shows the Keller Independent School District website. At the top right, there is a [Sign Out](#) link. The main header features the text "Keller Independent School District" and the tagline "Intentionally Exceptional" on the left, and a logo on the right. Below the header, there are navigation links for "Your Family", "Contact Us", and "Checkout". A breadcrumb trail indicates the current location: "You are here" followed by "DISTRICT / HIGH SCHOOL / Keller High School". Below this, a large black arrow points to the "Categories" link, which is followed by "Band | Fines | Parking Fees". A message below the links says "Please select from a category above." The footer contains copyright information: "© 2013 | 350 Keller Parkway, Keller, Texas 76248 | Terms & Conditions | Help".

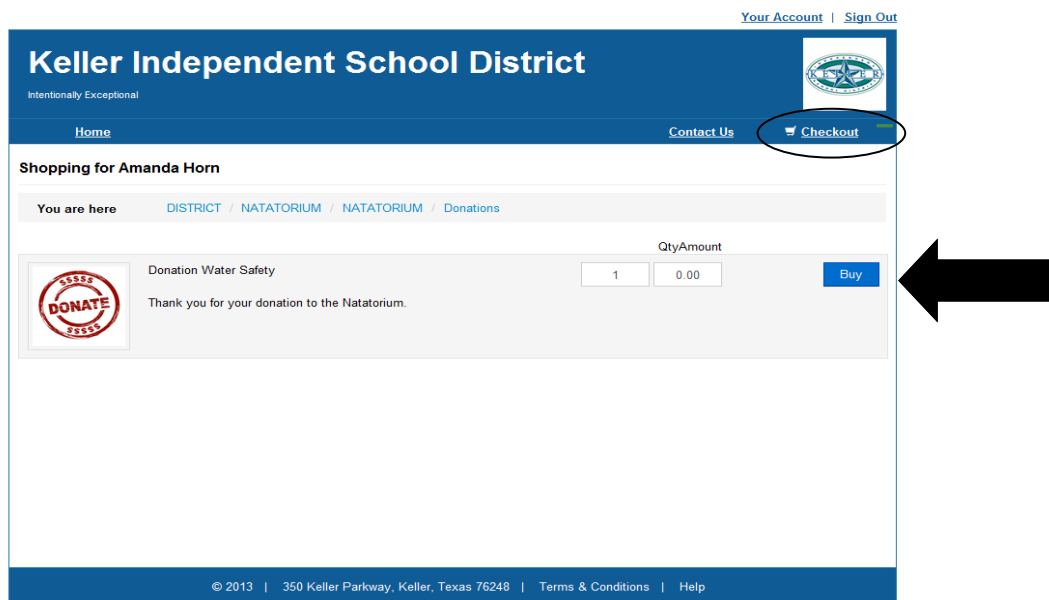
Under the heading 'School', click on the school or facility name.

The screenshot shows the Keller Independent School District website. At the top right, there are links for "Your Account" and "Sign Out". The main header features the district name "Keller Independent School District" and the tagline "Intentionally Exceptional" on the left, and the district logo on the right. Below the header is a navigation bar with "Home", "Contact Us", and "Checkout" (with a shopping cart icon). A breadcrumb trail is displayed below the navigation bar, showing "You are here" followed by "DISTRICT / NATATORIUM" and "School / NATATORIUM". A large black arrow points to the "School" link in the breadcrumb trail. The footer contains copyright information: "© 2013 | 350 Keller Parkway, Keller, Texas 76248 | Terms & Conditions | Help".

Under the heading 'Categories', click on the category you want to make a purchase from.



You may change the quantity if purchasing multiple quantities of the same item. Add available items you want to purchase to your cart by clicking on 'Buy'. After you have added the items, click on 'Checkout'.



Do I have to make my purchase online?

- No. You can pay at the school building or KISD facility during normal business hours. Please contact the secretary/bookkeeper to determine business hours for your school (see 'Contact Information' below).
***Note: credit cards are only accepted online (with the exception of the Natatorium).**

Why won't my user name and password work?

Login Tips

- If you have students with different last names, the student last name is the same last name used to enroll your student in school.
- The login and password are case sensitive and must be entered EXACTLY as it was entered when your student enrolled in school.

I've changed my password and can't remember what it is. How can I reset my password?

- Please contact:

District Office

817-744-1170

webstore@kellerisd.net

Can I pay for multiple students in one transaction?

- No. At this time, you must use each individual student's login to make purchases for that student. **(The only exception is the Natatorium. Natatorium customers may pay for multiple students under one login because they do NOT login using a student ID number.)**

I have a student/am a student who graduated or withdrew from Keller ISD. How can I login to make a purchase?

- You must create a new customer account and login as a guest. You may [CLICK HERE](#) to create an account.

How do I request a refund?

- Please contact the secretary/bookkeeper at your school, or the Education Center for bus transportation only, to request a refund. (see 'Contact Information' below.)

This did not answer all of my questions. Where can I find additional assistance navigating the web store?

- Click on '[Help](#)' at the bottom right-hand side of the web store login page.

Contact Information

High Schools

Central High School
817-744-2000

Fossil Ridge High School
817-744-1700

Keller High School
817-744-1400

Timber Creek High School
817-744-2300



817-744- 4270

Middle Schools

Fossil Hill Middle School
817-744-3050

Hillwood Middle School
817-744-3350

Indian Springs Middle School
817-744-3200

Keller Middle School
817-744-2900

Timberview Middle School
817-744-2600

Trinity Springs Middle School
817-744-3500

Intermediate Schools

Bear Creek Intermediate School
817-744-3650

Chisholm Trail Intermediate School
817-744-3800

Parkwood Hill Intermediate School
817-744-4000

Trinity Meadows Intermediate School
817-744-4300

